# eSafety Label for a safer school

# **eSafety Label - Action Plan**

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By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

### **Infrastructure**

#### **Technical security**

> Your school system is protected by a firewall. Ensure that the provision and management of the firewall are regularly reviewed and updated, as and when required.

#### Pupil and staff access to technology

- > It is great that in your school laptops/tablets are easily accessible within a lesson. Using them provides best practise for pupils in dealing with new media. Ensure that safety issues are also discussed.
- > Since staff and pupils can use their own equipment on your school network, it is important to make sure that the Acceptable Use Policy is reviewed regularly by all members of the school and adapted as necessary. It must be discussed with pupils at the start of each academic year so that they understand what is in place to protect them and their privacy, and why. Base the policy around behaviour rather than technology. Visitors must also read and sign the Acceptable Use Policy before they use the school's network.
- All staff and pupils are allowed to use USB memory sticks in your school. This is good practice, and your Acceptable Use Policy should stipulate that all removable media is checked before use in the school systems. Check the fact sheet on Use of removable devices at <a href="https://www.esafetylabel.eu/group/community/use-of-removable-devices">www.esafetylabel.eu/group/community/use-of-removable-devices</a> to make sure you cover all security aspects.

#### **Data protection**

- > Having your learning and administration environments together can create a security risk. Ensuring security of staff's and pupils' private data is a fundamental role of the school. We recommend that your appointed eSafety manager/ICT coordinator, together with the staff and a technical expert, define and implement a strategy for separating learning and administration environments or ensuring the equivalent highest level of security between them. Read the fact sheet on Protecting sensitive data in schools at <a href="https://www.esafetylabel.eu/group/community/protecting-sensitive-data-in-schools">www.esafetylabel.eu/group/community/protecting-sensitive-data-in-schools</a>.
- > It is good that all users are attributed a different password by the system in your school. Remind all school members never to write their given password down anywhere, certainly not on a sticker on a computer! Also,

ensure that the Acceptable Use Policy reminds staff and pupils to keep their passwords secure and not share them with others.

- > It is good that your school provides training materials on the importance of protecting devices, especially portable ones. Please consider sharing those with others through the in . Also ensure that your materials are regularly reviewed to ensure they are in line with the state of the latest technology.
- > It is good that your school records are stored in a safe environment, it is also necessary that they are archived and disposed with in line with the Data Protection Act. Ensure that a good records management system is put in place. Check the according fact sheet for more information.

#### **Software licensing**

- > Your school has set a realistic budget for software needs. This is good. Ensure that it remains this way. You might also want to look into alternatives, e.g. Cloud services or open software.
- It is good practise that the member of staff responsible is fully aware of installed software and their license status.

#### **IT Management**

## **Policy**

#### **Acceptable Use Policy (AUP)**

- It is good that you have an Acceptable Use Policy for all members of the school community. Regularly review the AUP to ensure that it is still fit for purpose; to ensure that your AUP is sufficiently comprehensive, take a look at the fact sheet and check list on Acceptable Use Policy at <a href="https://www.esafetylabel.eu/group/community/acceptable-use-policy-aup-">www.esafetylabel.eu/group/community/acceptable-use-policy-aup-</a>.
- Regularly review the Mobile Phone Policy to ensure that it is fit for purpose and that it is being applied consistently across the school. The fact sheets on Using mobile phones at school (www.esafetylabel.eu/group/community/using-mobile-device-in-schools) and School Policy (www.esafetylabel.eu/group/community/school-policy) will provide helpful information.

#### **Reporting and Incident-Handling**

- > Please share the materials in which you tackle these issues especially with pupils and parents in the of the eSafety Label portal.
- Check that your School Policy includes all necessary information for teachers about handling issues when pupils knowingly or even inadvertently access illegal or offensive material online by going to the guidance set out by the teachtoday.de/en website (tinyurl.com/9j86v84). If such incidents arise in your school, make sure you anonymously fill out the eSafety Label Incident handling form (www.esafetylabel.eu/group/teacher/incident-handling) so that other schools can benefit from your experience.
- > It is good practice to log cyberbullying incidents that occur in your school centrally, as you are contributing to

building a data base of successful incident handling practices from schools across Europe that you and others can use in future. Make sure that pupils sign up to anti-bullying guidelines in your Acceptable Use Policy.

#### Staff policy

You have guidelines in your Acceptable Use Policy (AUP) on teachers' classroom usage of mobile phones.
Upload your AUP to your school profile as it is a model of good practice that can help other eSafety Label schools.

#### **Pupil practice/behaviour**

- You have defined electronic communication guidelines in your Acceptable Use Policy and this would be a useful example of good practice for other schools. Can you create a tutorial about electronic communication guidelines for pupils and upload it to your school profile via your <u>My school area</u> so that other schools can benefit from your experience.
- > When discussing eSafety pupils at your school can sometimes provide feedback on the activities . Involve them as much as possible so that the teacher recognises real life issues while the pupils are more engaged.
- Your school has a school wide approach of positive and negative consequences for pupil behaviour. This is good practice, please share your policy via the <u>My school area</u> of the eSafety portal so that other schools can learn from it

#### **School presence online**

We recommend that you specifically nominate a web-experienced staff member to periodically check the school's online reputation. Monitoring such an important aspect on an ad hoc basis only is insufficient.
Remember that this is the image that prospective parents will receive when they search for your school online.

## **Practice**

#### Management of eSafety

Technology develops rapidly. Consider sending the member of staff responsible for ICT to trainings and/or conferences regularly to keep them updated on new features and risks. Check out the <u>Better Internet for Kids portal</u> to stay up to date with the latest trends in the online world.

#### eSafety in the curriculum

- > Sexting is an issue which affects many young people. Sharing possible consequences and risks with them is important, as is the opportunity for some discussion around the issue. Sexting should be part of a broad and balanced eSafety curriculum.
- > It is good practise that in your school Cyberbullying is discussed in the curriculum with pupils from a young age.
- > It is good that you are making a specific reference to sexting within your child protection policy as this is a growing issue that many young people are having to deal with. It is also important to ensure that you are providing appropriate education for pupils about this issue.

> It is good that eSafety is taught as part of the curriculum in your school. Ensure that all staff are delivering eSafety education where appropriate throughout the curriculum and not just through ICT or Personal Social and Health lessons. You/your staff may find some useful ideas and resources in the fact sheet Embedding eSafety in the curriculum at <a href="https://www.esafetylabel.eu/group/community/embedding-online-safety-in-curriculum">www.esafetylabel.eu/group/community/embedding-online-safety-in-curriculum</a>.

#### **Extra curricular activities**

- > Try to engage pupils in peer mentoring and provide them with opportunities to share their thoughts and understanding with their peers. Also check out the resource section of the eSafety Label portal to get further ideas and resources.
- > It is good to know that you are frequently using the online eSafety resources from your national Safer Internet Centre. Have you found these resources helpful in your school? Please send your feedback on their use and value to <a href="mailto:info-insafe@eun.org">info-insafe@eun.org</a>.

#### **Sources of support**

- It is great that you have a staff member which is knowledgable in eSafety issues who acts as a teacher of confidence to pupils.
- > It is good that there is an informal network of 'eSafety expert' pupils in your school. Explore ways to strengthen this, maybe through optional courses and/or school rewards on eSafety topics or similar.

#### **Staff training**

It should be a real benefit to your pupils that all staff receive regular training on eSafety issues. Continue to gather feedback from staff on the medium- and long-term benefits of the training and consult the eSafety Label portal to see suggestions for training courses at <a href="https://www.esafetylabel.eu/group/community/suggestions-for-online-training-courses">www.esafetylabel.eu/group/community/suggestions-for-online-training-courses</a>.

The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the <u>Upload evidence</u> on the <u>My school area</u> section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the <u>Forum</u>, and your <u>reporting of incidents</u> on the template provided are all also taken into account.

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